

## Operational Debrief – WCB Incident 2009 Oct 21 / 09-144526

### Action Items

██████	<ul style="list-style-type: none"><li>• Active shooter / Rapid Deployment training</li><li>• Dead Batteries on portable radios</li></ul>
██████	<ul style="list-style-type: none"><li>• Insufficient body armour for carbine operators</li></ul>

### Negotiators

██████	<ul style="list-style-type: none"><li>• 911 Call. Unable to “conference” the 911 call without risking losing the caller</li><li>• Training issue for Comms Section</li></ul>
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### Command Post Location

██████	<ul style="list-style-type: none"><li>• Too “busy” at first location</li><li>• Moved to position behind WCB Building to be within 1000’ radius</li></ul>
██████████	<ul style="list-style-type: none"><li>• Phones not working upon arrival in C.P.</li></ul>
██████	<ul style="list-style-type: none"><li>• Instantaneous call out system for specialized units</li></ul>
██████	<ul style="list-style-type: none"><li>• No radio designator (call sign)</li><li>• No portable radios</li><li>• Tactical evacuation of floors appeared slow</li></ul>

### NOK Notifications

██████	<ul style="list-style-type: none"><li>• Hotline for concerns</li><li>• VSU in Senior Offices Mess</li></ul>
██████	<ul style="list-style-type: none"><li>• Set up Hotline in Conference room adjacent to Dispatch Center</li></ul>
██████	<ul style="list-style-type: none"><li>• MWS in C.P. – someone to operate it.</li><li>• Doesn’t always work</li></ul>
██████	<ul style="list-style-type: none"><li>• Consideration for a “mini package” to set up in Comms</li></ul>
██████	<ul style="list-style-type: none"><li>• Analyst as part of the Level II package</li></ul>

**Corp. Comms** - This was missed (sorry)

<b>Negotiators</b>	
██████████	<ul style="list-style-type: none"> <li>• Benefit to documenting the call</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Not enough room in C.P. for a 2nd Investigator</li> <li>• Need to be brief on the phone</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Couldn't get thru on phone to C.P. – recommends having member of Investigative team in C.P.</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Template for collecting intelligence. Have this available for Investigators.</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Smaller chairs in C.P.</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• One-way flow of info into the C.P. – nothing flowing out.</li> </ul>
<b>How to Deliver Intel back to the Investigative Team</b>	
██████████	<ul style="list-style-type: none"> <li>• Video in C.P. so all are aware of what's happening inside.</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Critical information on Suspects mental health – unable to get info to the C.P.</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Suggests using the MAC as a conduit to get into to the C.P.</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Create a “Group” on his BlackBerry to send out info to his team en masse</li> <li>• 2 min lockout on BB was a huge issue – Needs to be extended</li> <li>• BB batteries available</li> <li>• Training issue on BB capabilities</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Used a second C.P. Scenario – Should have adopted MCM framework at start – Primary Investigator, File Coordinator, Team Commander.</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Shortage of interview space</li> <li>• ██████████ suggested using Division stations as they have recording abilities</li> <li>• ██████████ suggested make the capability mobile.</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• Lack of communication back to Patrol BB's may be a solution</li> </ul>
██████████	<ul style="list-style-type: none"> <li>• MWs info out to BB's to keep patrol informed.</li> </ul>

██████	<ul style="list-style-type: none"> <li>• Protocol for media not too release messages from suspect.</li> <li>• Precedent from Galloway Inquiry</li> </ul>
██████	<ul style="list-style-type: none"> <li>• 2nd diarist not necessary after boards are set up in C.P.</li> </ul>
██████	<ul style="list-style-type: none"> <li>• What to do regarding jamming cell phones / BB's – "I.P. Phones" locked down by WCB?</li> </ul>
██████	<ul style="list-style-type: none"> <li>• MWS comments constantly fed from Comms Analyst.</li> <li>• Opportunity for having 2nd Comms analyst in C.P.</li> </ul>
██████	<ul style="list-style-type: none"> <li>• Have a toughbook loaded with MCM software available for all Level II Calls.</li> </ul>