

Operational Debrief – WCB Incident 2009 Oct 21 / 09-144526

Action Items

██████████	<ul style="list-style-type: none">• Active shooter / Rapid Deployment training• Dead Batteries on portable radios
██████████	<ul style="list-style-type: none">• Insufficient body armour for carbine operators

Negotiators

██████████	<ul style="list-style-type: none">• 911 Call. Unable to “conference” the 911 call without risking losing the caller• Training issue for Comms Section
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Command Post Location

██████████	<ul style="list-style-type: none">• Too “busy” at first location• Moved to position behind WCB Building to be within 1000’ radius
██████████	<ul style="list-style-type: none">• Phones not working upon arrival in C.P.
██████████	<ul style="list-style-type: none">• Instantaneous call out system for specialized units
██████████	<ul style="list-style-type: none">• No radio designator (call sign)• No portable radios• Tactical evacuation of floors appeared slow

NOK Notifications

██████████	<ul style="list-style-type: none">• Hotline for concerns• VSU in Senior Offices Mess
██████████	<ul style="list-style-type: none">• Set up Hotline in Conference room adjacent to Dispatch Center
██████████	<ul style="list-style-type: none">• MWS in C.P. – someone to operate it.• Doesn’t always work
██████████	<ul style="list-style-type: none">• Consideration for a “mini package” to set up in Comms
██████████	<ul style="list-style-type: none">• Analyst as part of the Level II package

Corp. Comms - This was missed (sorry)

Negotiators

[REDACTED]	<ul style="list-style-type: none"> • Benefit to documenting the call
[REDACTED]	<ul style="list-style-type: none"> • Not enough room in C.P. for a 2nd Investigator • Need to be brief on the phone
[REDACTED]	<ul style="list-style-type: none"> • Couldn't get thru on phone to C.P. – recommends having member of Investigative team in C.P.
[REDACTED]	<ul style="list-style-type: none"> • Template for collecting intelligence. Have this available for Investigators.
[REDACTED]	<ul style="list-style-type: none"> • Smaller chairs in C.P.
[REDACTED]	<ul style="list-style-type: none"> • One-way flow of info into the C.P. – nothing flowing out.

How to Deliver Intel back to the Investigative Team

[REDACTED]	<ul style="list-style-type: none"> • Video in C.P. so all are aware of what's happening inside.
[REDACTED]	<ul style="list-style-type: none"> • Critical information on Suspects mental health – unable to get info to the C.P.
[REDACTED]	<ul style="list-style-type: none"> • Suggests using the MAC as a conduit to get into to the C.P.
[REDACTED]	<ul style="list-style-type: none"> • Create a “Group” on his BlackBerry to send out info to his team en masse • 2 min lockout on BB was a huge issue – Needs to be extended • BB batteries available • Training issue on BB capabilities
[REDACTED]	<ul style="list-style-type: none"> • Used a second C.P. Scenario – Should have adopted MCM framework at start – Primary Investigator, File Coordinator, Team Commander.
[REDACTED]	<ul style="list-style-type: none"> • Shortage of interview space • [REDACTED] suggested using Division stations as they have recording abilities • [REDACTED] suggested make the capability mobile.
[REDACTED]	<ul style="list-style-type: none"> • Lack of communication back to Patrol BB's may be a solution
[REDACTED]	<ul style="list-style-type: none"> • MWs info out to BB's to keep patrol informed.

[REDACTED]	<ul style="list-style-type: none">• Protocol for media not too release messages from suspect.• Precedent from Galloway Inquiry
[REDACTED]	<ul style="list-style-type: none">• 2nd diarist not necessary after boards are set up in C.P.
[REDACTED]	<ul style="list-style-type: none">• What to do regarding jamming cell phones / BB's – "I.P. Phones" locked down by WCB?
[REDACTED]	<ul style="list-style-type: none">• MWS comments constantly fed from Comms Analyst.• Opportunity for having 2nd Comms analyst in C.P.
[REDACTED]	<ul style="list-style-type: none">• Have a toughbook loaded with MCM software available for all Level II Calls.